

Campus Support Services

The Campus Support Services division of the UNH Police Department employs approximately five (5) full-time Campus Service Officers and twenty (20) part-time Student Campus Service Officers. The University of New Hampshire Manchester Campus also provides Security Services, with two (2) full-time security officers and four (4) part-time security officers. Each full-time officer attends a mandatory public safety certification academy and various in service training courses such as Fire Prevention and Extinguisher Use, Crisis Intervention, and Victim Services.

Although UNH Campus Service Officers do not have police authority, they work very closely with UNH police officers. While making patrols and checks of University buildings and property, Campus Service Officers provide a valuable presence that assists with crime prevention and detection, safety concerns and public welfare as a whole.

UNH Campus Service Officers are on duty to help members of the community and public to maintain direct communication with Police, Fire, EMS, and Maintenance when needed. Officers are trained to observe and report any situation that requires any of the above agencies.

Communications

The UNH Police Department Dispatch Center is a full service public safety communication center providing emergency and non-emergency communication service to twenty three (23) on and off campus agencies including Police, Fire, EMS, Public Works, Transportation Services, and Support Services.

The Dispatch Center employs thirteen (13) full and part-time emergency communication specialists who receive local, state and national training in all aspects of emergency communications.

The Dispatch Center handles more than 60,000 radio transmission and phone calls each year. Priority is given to 9-1-1 emergency calls. Non-emergency calls such as key services, house checks, maintenance requests, and motor vehicle lockouts may be delayed during high volume peak periods. However, all calls for service are answered and dispatched according to priority.

Important Numbers & Web Addresses:

Emergency	9-1-1
Non Emergency	862-1427
Maintenance Requests	862-1437
Storm Information Line	862-0000

Emergency ALERTS- Sign up now!!
<https://alert.unh.edu>

Emergency Preparedness
<https://www.unh.edu/emergency>



University of New Hampshire Police Department

*“Building Trust Through
Professionalism, Dedication and
Awareness”*

A message from the Chief...

Welcome to the University of New Hampshire campus. The safety and well being of our students, faculty, staff and visitors is always our primary concern.

We encourage you to explore all information regarding services from our department such as campus advisories and alerts, crime statistics, crime prevention, personal safety, escort service, and how to report an emergency situation or other calls for service. Through programs of education, information, active police and security presence, we can accomplish our goal of supporting everyone in their educational pursuit in a community that is conducive to the true spirit of learning.

- Chief Nicholas J. Halias



University of New Hampshire Police Department Mission Statement:

The mission of the University Police Department is to support the University in creating an environment that is conducive to higher education by protecting life and property and assisting members of the University community.

The University of New Hampshire Police Department is a nationally accredited agency through the Commission on Accreditation for Law Enforcement Agencies (CALEA), as well as full accreditation by the International Association of Campus Law Enforcement Administrators (IACLEA) representing adherence to the highest standards of professionalism and excellence that is vital to the success of campus public safety departments in fulfilling their mission to protect students, faculty, staff, and the vast number of visitors to the UNH campus.

The University of New Hampshire Police Department is divided into three sub-divisions: Police, Support Services and Communications.

Police



UNH Police officers comprise a family made up of dedicated women and men committed to providing a safe environment for the University community. We provide a 24 hour, 7 day a week service. The department employs approximately seventeen (17) full-time police officers and twelve (12) part-time officers. Each full-time police officer must attend a mandatory twelve (12) week live in police academy and part-time police officers must attend a mandatory two hundred (200) hour basic and advanced part-time academy sponsored by New Hampshire Police Standards and Training Council.

Also, officers must go through a rigorous field-training program of up to twelve (12) weeks and continue their law enforcement education throughout the year in order to maintain their law enforcement certification.

Although UNH police officers receive their law enforcement authority from the Town of Durham, the UNH Police Department is a separate police force. Their primary responsibility and concern is the campus property; however, officers have police authority off campus and in other surrounding communities through mutual aid agreements.



Some of the specialty areas UNH Police Officers are involved in include Rape Aggression Defense (RAD), Citizens Police Academy, Motorcycle Enforcement Team, Strafford County Regional Tactical Operations Unit, and DEA Clandestine Lab Enforcement Team.