

UNH Computing & Information Services Resource Listing

Audio-Visual Services

862-2467

cis.unh.edu/audiovisual

- Delivery and demonstration of audio-visual equipment, emergency assistance, sound support, consultation and a/v system design

CIS Training Center

862-4242

www.cis.unh.edu/trainingcenter

- 'Computing @UNH' - a series of free, 2-hr seminars for UNH faculty & staff to learn fundamentals of using computers at UNH
- One or two-day classes for a fee by our contracted vendor, New Horizons Learning Center on specific computer applications (These classes are open to UNH employees and employees of non-profits.)
- Application training for Banner Student, Finance and HR

Computer Service Center

862-4242

MUB Level 2, East (across from GSS Mailboxes)

cis.unh.edu/csc

Hours: 8:30 A.M – 5:00 P.M Monday through Friday

- Certified warranty repairs on Dell and Apple computers
Computer hardware
- Computer hardware diagnostic services, internal parts repair and upgrades
- Software rebuilds, backups, updates, virus and spyware removal

Dimond Academic Commons IT Support Center

Level 3 (Main Level), Dimond Library

cis.unh.edu/dac-itsc

- Clean viruses and spyware from your laptop
- Learn how to stay virus- and spyware-free
- Get connected – including wireless
- Use Blackboard
- Use Word, Excel, & PowerPoint
- Repair damaged files
- Drop off exam-scan test sheets & surveys
- Fix computer account problems and re-set passwords
- Scan documents & images

- Set up your laptop to print to the library printers
- Access UNH telephone customer service

Help Desk

862-4242

cis.unh.edu/helpdesk

- Phone and online support for UNH E-Mail, MyUNH/Blackboard, USNH accounts, supported software applications and other computing @ UNH issues

Instructional Design Center

cis.unh.edu/idc

- Faculty Development – We plan and implement training and development events for faculty interested in expanding their technology skills. We maintain resources that support faculty using technology in their teaching.
- Teaching with Technology – We guide faculty in their choice of appropriate technologies and work with them as they implement them in their classrooms.
- Instructional Design – We consultant with faculty on how to use technology to meet specific instructional challenges.

MyUNH/Blackboard

862-4242

<https://blackboard.unh.edu>

- Assistance with username/password
- UNH E-Mail and Webcat access
- Course management
- Directory services

Photo Services

603-862-2432

cis.unh.edu/photo

- Photographic support for University faculty, students, and staff, including extensive event photography, poster design and print, passport photos, and more.

Student Computing Clusters

Clusters.unh.edu

- The UNH Student Computing Cluster provide Macintosh, Windows, and Linux computer systems for use by all UNH faculty, staff, and students.

Telephones & Network Services

862-1030

cis.unh.edu/telecom

- Voice mail, telephone rates, FAQs
- Help with phone lines
- Wireless connectivity information

UNH Computer Store

603-862-1328

MUB Level 2, East (across from GSS Mailboxes)

www.computerstore.unh.edu

Hours: 8:30 A.M – 5:00 P.M Monday through Friday, Noon to 4:00 P.M on Saturday

- Your source for Dell and Apple computers at educational discounts
- Peripherals such as iPods, printers, thumb drives, external hard drives, ect.
- Popular software at great pricing (Microsoft Office Pro at \$99!)
- Printing supplies and other computing accessories including laptop bags, Ethernet and printer cables, surge suppressors and more.

UNH Wireless Network

Cis.unh.edu/wireless

- Wireless connectivity information, including wireless locations

Video Production Services

862-1698

cis.unh.edu/video

- Production Planning and Creative Services
- Location and Studio production
- Post Production (editing, file conversion & graphics)
- DVD Authorin
- Event Videotaping
- Duplication/Packaging
- Satellite program downlinking, distribution, and recording

Virus Protection

862-4242

Cis.unh.edu/virus

- Free McAfee VirusScan download & information
- Assistance with Anti-spyware tools

Web Solutions

862-4416

cis.unh.edu/websolutions

- Website design, programming, maintenance and hosting